

NOTICE

RURAL WATER DISTRICT NO. 5, ROGERS COUNTY

SERVICE DISCONTINUATION POLICY

JANUARY 1, 2017 will begin a change in policy for the water district for **NONPAYMENT OF MONTHLY BILLS**. A delinquent notice will be sent out approximately 1 week prior to the first Tuesday of each month to allow every customer time to avoid an interruption in service and a costly discontinuation fee. **Service Discontinuation will be done by locking the water meter out until such time as the bill is paid. The fee for Service Discontinuation will be \$100.00.** Any lock that is cut or damaged by a customer will result in a **\$75.00 fee** and any damage to the metering device, radio device or meter box as a result of a customer's actions will result in a **minimum \$250.00 fee**. Please watch your bills for any **PAST DUE NOTICE** and for any **DELINQUENT NOTICE**.